

COMMISSION OF ANGLESEY COUNTY COUNCIL

MEETING:	EXECUTIVE
DATE:	18th February
TITLE OF REPORT:	2013/14 - Corporate Improvement Priorities
PORTFOLIO HOLDER:	John Chorlton
REPORT BY:	HEAD OF SERVICE - POLICY
CONTACT OFFICER:	Business Planning and Programme Manager
PURPOSE OF REPORT:	To propose the 2013/14 Corporate Improvement Priorities for adoption by the County Council

1. Introduction / Background / Issues

- 1.1 Ensuring that as a County Council, we have robust and meaningful Corporate Improvement Priorities is paramount to the Council's responsibility of discharging its duty of demonstrating continued improvement under the Wales Programme for Improvement (WPI) 2011.**
- 1.2** These priorities, to provide focus, need to be aligned to the Corporate Business Plan 2012/15 and as such have been developed and shaped by:-
- 1.2.1 The views of local people** – We are moving towards becoming a much better listening Council and will improve our consultation and engagement practices with our citizens and communities. An extensive citizen engagement process was undertaken during the Autumn of 2011, supported by robust citizen survey to identify priorities and outcomes which we should be working towards and these have been further developed with the advent of an integrated match up of Improvement and Financial priorities for consultation during the 2013/14 budget setting process. A separate to this Committee provides feedback on the consultation.
- 1.2.2 The views of our partners** – Almost no service we provide is delivered without the

input and involvement of our local partners. In developing these priorities we have considered the Island wide agenda being developed with partners as part of the revised Single Integrated Plan and focused on those areas where we can make a difference by taking the lead.

1.2.3 How well our Services are currently performing – We are monitoring through the associated and revised Performance Management Framework, our performance closely to ensure we are on track and making continual improvements. If we are not performing at a good enough level, then action is to be taken to put things right. Our priorities and in particular our improvement priorities reflect a number of areas where further improvement is required.

1.2.4 Political Priorities – Elected Councillors, as representatives of their local communities have also highlighted issues, through various different routes such as Scrutiny Committees & workshops, which will also be reflected in the proposed document.

1.2.5 National Priorities set by Welsh Government – The Welsh Government has set out its priorities for the forthcoming years in Office under the Programme for Government document. The objectives identified there are reflected in our priorities with particular emphasis on supporting the most vulnerable, education, growth and sustainable services.

2. Considerations

2.1 It is important to note that the 2013/14 Improvement Priorities have been developed taking into account the key elements of the current Corporate Business Plan and are aligned to the Transformation Programme (endorsed by the Executive in January 2013) which are identified as follows –

2.1.1 Vision – ‘To be a well run County Council delivering consistent service to our citizens whilst providing value for money’

2.1.2 Aim – To promote and protect the interests of the island, its citizens and communities

2.2 Outcomes –

2.2.1 Anglesey has a thriving and prosperous rural economy

2.2.2 People in Anglesey achieve their full potential

2.2.3 People in Anglesey are healthy and safe

2.2.4 People in Anglesey enjoy, protect and enhance their built and natural environment for future generations

2.2.5 People in Anglesey are proud of their Council

2.2.6 This represents the Council's high level work programme in the medium term and

has influenced key decisions on our future allocation of resources and improvement priorities -

2.3 Improvement Priorities –

2.3.1 Under the Local Government (Wales) measure there is a need for the Council to identify its Improvement priorities annually and publish them as soon as is practically possible following April 1st. The representation below identifies the recommended Improvement priorities for 2013/14 and are an integral component of the new Transformation Plan for Anglesey Council.

2.3.2 Improve Education

Schools modernisation is underway and the Education Recovery Board is monitoring the Council's delivery against the Post Inspection Action Plan. Additional resources have been allocated to school improvement and financial management, and a review of the buildings will take place as part of the Council's Asset Management Plan. School budgets have been protected in line with the Welsh Government policy, at 2.08% above the 2012/13 budget.

2.3.3 Improve the services provided for Adult social care

As people live longer, healthier lives there is a need to increase and change the kind of services available for the adult population and their carers. This brings with it increased pressure on this area of spend. Additional resources have been prioritised for this service for 2013/14 to support the changes being introduced. A review of services, which includes residential care, is underway and further reviews are planned with partners to provide the most cost effective models of care that can be sustained for the future.

2.3.4 Improve and Sustain the services provided for vulnerable Children

Aspects of this service were subject to attention from the Care and Social Services Inspectorate Wales (CSSIW) following their report in 2011, but the authority has now realised significant improvements against the targets set. In order to sustain this improvement and to cope with additional pressure on the demand for high quality foster care and looked after children, additional resources have been allocated to the Children's Services base budget for the future.

2.3.5 Transformation and modernisation of service provision

Work will commence on service transformation over the coming years as we look to modernise services. A number of areas will be going through a transformational programme in 2013/14, in preparation for reduced spend in 2014/15 and beyond.

As part of the Transformation Plan there are 3 programme areas, namely – Island of Enterprise / Service Excellence / Business Transformation to be overseen by 3 programme boards.

The overall role of the Programme Boards will be to drive change and improvement within the Authority and ensure the delivery of the plan itself.

2.4 The delivery of the Improvement Priorities will be the responsibility of the Strategic Leadership Team and accountable to the Scrutiny and Executive functions of the Council.

2.5 In delivering its priorities the Council needs to be mindful of its duties to discharge its statutory obligations under the Equality Act. As such, an equality impact assessment will be carried out on the contents of the Improvement Priorities and it is noted that further assessments be undertaken for key work-streams to satisfy this requirement.

3. Recommendation

3.1 It is recommended that the Executive endorse these Improvement Priorities and recommend their adoption to the County Council.

3.2 To recommend to the Council that authority be given to Officers in consultation with the relevant Portfolio Holders to develop associated work programmes for each of the Improvement Priorities and that the Council's Improvement priorities for 2013-14 be published in April following the annual business planning cycle.

Head of Service – Policy 30.1.13